

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
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SECY.CHN.015.08NKS

C A No. Applied for
Complaint No. R.A. 01-22 of C.G. No. 150/2022

In the matter of:

Mayank GuptaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmad Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vinod Kumar, Counsel of the Complainant
2. Ms. Ritu Gupta, Mr. Imran Siddiqi, Ms. Shweta Chaudhary, Ms. Seema Rawat, Ms. Prama Kakkar & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 19th January, 2023
Date of Order: 23rd January, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The complainant approached the Forum on 28.06.2022 for release of new electricity connection and Forum vide its order dated 19.10.2022 directed OP for release of new electricity connection as applied by the complainant after payment of pro-rata dues raised by OP and also after completion of other commercial formalities as per DERC Guidelines.

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Complaint No. 150/2022

2. The complainant approached the Forum vide their request dated 17.11.2022 regarding non-compliance of Forum order by OP.
3. Both the parties were heard and OP submitted that they had issued the pro-rata bill to the complainant but the complainant is not willing to make the payment of the pro-rata bill. OP further submitted that for release of new connection the complainant has to clear the pending pro-rata bill and have to complete other commercial formalities as per DERC Guidelines.
4. Heard both the parties and perused the record.
5. Since the Forum had already released the order in the subjected matter and as per directions in the Forum's order OP has also raised the pro-rata amount bill which the complainant has not made payment till date. Therefore, for release of new electricity connection complainant has to make the payment. And if the complainant is not satisfied with the action taken by OP he may approach the appellant court/forum for Redressal of his grievance.

Accordingly, the review application is dismissed.

No order as to the cost. Both the parties should be informed accordingly.
Proceedings closed.


(NISHAT A. ALVI)
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN